



KENYA ELECTRICITY TRANSMISSION CO. LTD.

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Our Ref: KETRACO-PT-002-2024-1

19<sup>th</sup> February, 2024

Notice to all Bidders,

**TENDER CLARIFICATION 1**

**RE: TENDER FOR PROVISION OF MEDICAL INSURANCE BROKERAGE SERVICES FOR 2024-2026 PERIOD**

The following clarifications are made to the specified provisions of Tender for Provision of Medical Insurance brokerage Services for 2024-2026 (Tender Number KETRACO-PT-002-2024).

Save where expressly amended by the terms of this addendum, the Principle Tender Document shall continue to be in full force and effect.

No.	ISSUE	KETRACO RESPONSE	
		2023/2024	2022/2023
1	Medical Loss Ratio -2022-2023 & 2023-2024 Period	<b>LOSS RATIO</b>	<b>LOSS RATIO</b>
		IN-PATIENT	92%
		OUTPATIENT	126%
		TOTAL	109%
2	<p><b>To clarify criteria 2.3.4.5</b></p> <p>Must give current recommendation letters (on providers' letterheads dated Jan – Feb, 2024) from (ten) 10 reputable Medical service providers (hospitals/medical centers/Chemists etc.) spread countrywide and have representation in all the 47 counties.</p>	<p>2.3.4.5 Must give current recommendation letters (on providers' letterheads dated Jan – Feb, 2024) from (ten) 10 reputable Medical service providers (hospitals/medical centers/Chemists etc.) - spread countrywide and a provider panel showing presence in all the 47 countries.</p>	

User Representative: Joyce Ogoye

Signature.....

Approved By: Peter Njehia

Senior Manager, Supply Chain

Signature.....