

**KENYA ELECTRICITY TRANSMISSION
COMPANY LTD.**



**TENDER DOCUMENT FOR
PROVISION OF INSURANCE BROKERAGE
SERVICES FOR MEDICAL, GROUP LIFE &
OTHER RELATED INSURANCE POLICES FOR
THE PERIOD 2019-2021**

**CLOSING DATE: FRIDAY 15TH MARCH 2019 AT
10.00 A.M**

TENDER REF NO: KETRACO/PT/002/2019.

Table of Contents

	Page
INTRODUCTION	3
Section I: INVITATION FOR TENDERS.....	3
Section II: INSTRUCTION TO TENDERERS	
Appendix to instructions to tenderers	6
Section III: GENERAL CONDITIONS OF CONTRACT.....	26
Section IV: SPECIAL CONDITIONS OF CONTRACT	31
Section V: SCHEDULE OF REQUIREMENTS	33
Section VI: STANDARD FORMS	37
1. FORM OF TENDER	38
2. PRICE SCHEDULES.....	39
3. CONFIDENTIAL BUSINESS QUESTIONNAIRE	40
4. UNDERWRITERS AUTHORIZATION FORM	42
5. CONTRACT FORM.....	43

SECTION I – INVITATION TO TENDER

Date: 8th February, 2019

Tender Ref No. KETRACO/PT/002/2019

Tender name: Provision of Insurance Brokerage Services for Medical, Group Life and Group Personal Accident Policies.

- 1.1 Kenya Electricity Transmission Company Limited (KETRACO) invites sealed bids from interested bidders for **Provision of Insurance Brokerage Services for Medical, Group Life & Other Related Insurance Policies.**
- 1.2 Interested eligible candidates may obtain information for the tender documents by visiting Ketraco official website (www.ketraco.co.ke).
- 1.3 Prices quoted should be net inclusive of all taxes and delivery costs must be expressed in Kenya Shillings and shall remain valid for a period of 90 days from the closing date of the tender. **Afterward the rates used to determine the premiums shall remain valid for the contract period of twenty-four months (24) months.**
- 1.4 Completed tender documents are to be enclosed in plain sealed envelopes marked with tender reference number and title and shall be deposited in the Tender Box or be addressed and posted to:

The Company Secretary/ Senior Manager Legal Services,
Kenya Electricity Transmission Co. Ltd.
Kawi Complex, off Red Cross Rd. – South C
P.O. BOX 34942-00100
NAIROBI,
KENYA.

Telephones: 254-020-4956000 Pilot Line

Facsimile: 254-20-4956010

Cell phone: 0719018000

Email: info@ketraco.co.ke.

Website: www.ketraco.co.ke

so as to be received on or before Friday 15th March, 2019 at 10.00 a.m.

- 1.5 Tenders will be opened immediately thereafter in the presence of the Candidates or their representatives who choose to attend at Kenya Electricity Transmission Company Offices, Kawi Complex.

1.6 The contract period will be for two years (2019-2021) broken into two terms, but renewal of the second term of the contract will be subject to satisfactory performance of the first term.

Signed:

Ms. Prisca L. Kubasu

**Senior Manager, Supply Chain Management
KENYA ELECTRICITY TRANSMISSION COMPANY LIMITED.**

SECTION II - INSTRUCTION TO TENDERERS

Table of Clauses

	Page
2.1 Eligible Tenderers.....	6
2.2 Cost of Tendering.....	6
2.3 Contents of Tender document.....	6
2.4 Clarification of Tender document.....	7
2.5 Amendments of Tender document.....	7
2.6 Language of Tenders.....	7
2.7 Documents Comprising the Tender.....	8
2.8 Tender Form	8
2.9 Tender Prices.....	8
2.10 Tender Currencies.....	8
2.11 Tenderers Eligibility and Qualifications.....	8
2.12 Tender Security.....	9
2.13 Validity of Tenders.....	10
2.14 Format and Signing of Tenders.....	10
2.15 Sealing and Marking of Tenders.....	10
2.16 Deadline for Submission of Tenders.....	11
2.17 Modification and Withdrawal of Tenders.....	11
2.18 Opening of Tenders.....	12
2.19 Clarification of Tenders.....	12
2.20 Preliminary Examination.....	12
2.21 Conversion to Single Currency.....	13
2.22 Evaluation and Comparison of Tenders.....	13
2.23 Contacting the Procuring Entity.....	14
2.24 Post-Qualification.....	14
2.25 Award Criteria.....	15
2.26 Procuring Entity's Right to Accept or Reject any or all Tenders.....	15
2.27 Notification of Award.....	15
2.28 Signing of Contract.....	16
2.29 Performance Security.....	16
2.30 Corrupt or Fraudulent Practices.....	17
2.31 Appendix to Instructions to tenderers.....	17
2.32 Evaluation Criteria.....	18
2.33 Tender Submission Checklist.....	22
2.34 Additional notes to tenderers.....	24

SECTION II - INSTRUCTIONS TO TENDERERS

2.1. Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs regardless of the conduct or outcome of the tendering process
- 2.2.2 The procuring entity shall allow the tenderer to review the tender document free of charge.

2.3 Contents of Tender Document

- 2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.
- (i) Instructions to Tenderers
 - (ii) General Conditions of Contract
 - (iii) Special Conditions of Contract
 - (iv) Schedule of Requirements

2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Tender Documents

2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.

2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

2.5 Amendment of Tender Documents

2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.

2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.6 Language of Tenders

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the

Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7. Documents Comprising the Tender

2.7.1 The tender prepared by the tenderer shall comprise the following components:

- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
- (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
- (d) Declaration Form.

2.8. Form of Tender

2.8.1 The tenderer shall complete the Form of Tender and the appropriate Price Schedule furnished in the financial proposal envelop.

2.9. Tender Prices

2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.

2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable if any.

2.9.3 Prices quoted by the tenderer shall remain fixed during the Term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

2.10. Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings

2.11. Tenderers Eligibility and Qualifications

2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.

2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12. Tender Security

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers (*i.e. tender security of Ksh.200,000/- (two hundred thousand only) from a bank. Tender Security from Insurance companies shall not be accepted*).

2.12.2 The tender security shall not exceed 2 percent of the tender price

2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7

a) The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form a bank guarantee.

2.12.4 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5

2.12.5 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity

2.12.6 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30

2.12.7 The tender security may be forfeited:

- (a) if a tenderer withdraws its tender during the period of tender validity.
- (b) in the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 2.29 or
 - (ii) to furnish performance security in accordance with paragraph 2.30.

- (c) If the tenderer reject correction of an arithmetic error in the tender.

2.13. Validity of Tenders

2.13.1 Tenders shall remain valid for 90 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14. Format and Signing of Tenders

2.14.1 The tenderer shall prepare an original and one copy of the Technical and Financial proposals, clearly marking each "ORIGINAL TENDER-TECHNICAL" and "ORIGINAL TENDER - FINANCIAL" and "COPY OF TENDER-TECHNICAL" and "COPY OF TENDER – FINANCIAL" as appropriate. In the event of any discrepancy between them, the original shall govern.

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

2.15.1 The tenderer shall seal the original and copy of tender in separate envelopes, duly marking the envelopes as "**Technical**" and "**Financial**". The envelopes shall then be sealed in an outer envelope. The bidders whose technical proposal shall meet the minimum scores during the evaluation shall be notified when financials will be opened. Those who do not meet the minimum technical scores, their financial proposals shall be returned unopened. (See **appendix instruction to tenderers**).

2.15.2 The inner and outer envelopes shall:

- (a) be addressed to KENYA ELECTRICITY TRANSMISSION CO. LTD. at the address given in the Invitation to Tender.
- (b) bear tender number and name in the invitation to tender and the words, “DO NOT OPEN BEFORE 15TH MARCH, 2019 AT 10.00AM.

2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared “late”.

2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender’s misplacement or premature opening.

2.16. Deadline for Submission of Tenders

2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 not later than 15TH MARCH, 2019 AT 10.00AM.

2.16.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

2.16.3 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

2.17. Modification and Withdrawal of Tenders

2.17.1 The tenderer may modify or withdraw its tender after the tender’s submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.

2.17.2 The tenderer’s modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked no later than the deadline for submission of tenders.

2.17.3 No tender may be modified after the deadline for submission of tenders.

2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity.

Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.18. Opening of Tenders

2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, **thereafter on 15TH MARCH, 2019 AT 10.00AM.** and in the location specified in the invitation for tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance.

2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.

2.18.3 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of Tenders

2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.

2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.

2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security

forfeited. If there is a discrepancy between words and figures, the amount in words will prevail

2.20.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.

2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21. Conversion to single currency: Not applicable

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.22. Evaluation and Comparison of Tenders

2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20

2.22.2 The Procuring entity's evaluation of a tender will take into account the Technical Capability of the tenderer first, before proceeding to the financial proposal i.e. tender price and terms and conditions of service as outlined in paragraph 2.22.3.

2.22.3 Pursuant to paragraph 2.22.2. the following evaluation methods will be applied.

(a) **Technical Proposal**

The Procuring entity requires that the tenderer to exhibit the technical capability to provide the required services satisfactorily by meeting the technical requirements as outlined in the technical proposal form. Failure to meet the minimum cut off points as outlined in the technical evaluation form will

render the tender non-responsive and hinder the tenderer from proceeding to financial evaluation, thus leading to rejection of the tender.

(b) **Financial Proposal**

Tenderers shall state their tender price and other relevant terms of service as outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price and the relevant terms of service. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.4 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.23. Contacting the Procuring entity

2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

2.24 Post-qualification

2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2, as well as such other information as the Procuring entity deems necessary and appropriate

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the

next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

2.25 Award Criteria

2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.25.2 To qualify for contract awards, the tenderer shall have the following: -

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legal capacity to enter into a contract for procurement
- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

2.26. Procuring entity's Right to accept or Reject any or all Tenders

2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that none of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.

2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.26.3 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.28 Signing of Contract

- 2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.28.3 The contract will be definitive upon its signature by the two parties.
- 2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.29 Performance Security: This is not applicable to this tender

- 2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.
- 2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders.

2.30 Corrupt or Fraudulent Practices

- 2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer

shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question

2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

2.3.1 Appendix to Instructions to Tenderers

1. The Appendix to instructions to tenderers is intended to assist the procuring entity in providing specific information in relation to corresponding clause in the instructions to Tenderers included in Section II and has to be prepared for each specific procurement.
2. KETRACO should specify in the appendix information and requirements specific to the circumstances of the procuring entity, the procuring of the procurement, and the tender evaluation criteria that will apply to the tenders.
3. In preparing the Appendix the two following aspects should be taken into consideration;
 - (a) The information that specifies and complements provisions of Section II to be incorporated.
 - (b) Amendments and/or supplements if any, to provisions of Section II as necessitated by the circumstances of the specific procurement to be also incorporated.
4. Section II should remain unchanged and can only be amended through the Appendix to instructions to tenders.
5. Any clause to be included in the appendix to instructions to tenderers must be consistent with the applicable public procurement law and regulations.

Notes on Appendix to the Instruction to Tenderers

The following information for the procurement of insurance services shall complement, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instruction to tender reference	<i>Particulars of Appendix to instructions to tenderers</i>
2.1	<i>All Insurance Brokers who meet the required technical and financial capabilities.</i>
2.12.1	<i>All tenderers must submit a tender security of Ksh.200,000/- (two hundred thousand only) from a bank. Tender security from Insurance companies will not be accepted.</i>
2.15.2 (b)	15TH MARCH, 2019 AT 10.00AM.
2.16.1	<i>As 2.15.2 (b) above</i>
2.18.1	<i>As 2.15.2 (b) above</i>

(Complete as necessary)

2.3.2 Evaluation Criteria

The evaluation shall be carried out in four (4) stages i.e. Mandatory Requirements, Technical and Financial evaluation and Underwriters Requirements.

Technical shall carry 100%, Financial shall be based on price competitiveness and provision of required documents. Underwriters recommended by the Insurance Brokers shall also be evaluated accordingly.

Only Insurance Brokers meeting ALL the mandatory requirements shall proceed for Technical evaluation. Only those who score 80 out of 100 on technical evaluation shall proceed to the Financial evaluation. Only underwriters proposed by the top three overall Insurance Brokers from technical and financial evaluation will proceed for “Underwriters requirements” evaluation.

1) Mandatory Requirements – Only Insurance Brokers meeting ALL the mandatory requirements shall proceed for further evaluation.

- a) Certificate of Registration /Incorporation with Registrar of companies
- b) Certificate of Registration with Insurance Regulatory Authority for the year 2019.

- c) Current registration certificate for the year 2019 with Association of Insurance Brokers of Kenya (AIBK).
- d) PIN Certificate for the organization
- e) Valid tax compliance certificate
- f) Valid NHIF & NSSF Compliance certificates
- g) Tender Security of Ksh.200, 000/- (two hundred thousand only) from a bank
- h) Detailed company profile showing company location, contacts, history, and Organizational structure
- i) Professional indemnity Insurance cover of Ksh.50 million

2) Technical Evaluation – Only Insurance Brokers who obtain a pass mark of 80 out of 100 on technical evaluation shall proceed for financial evaluation.

- a) Provide Five current (5) reference letters (dated Jan to March, 2019) from clients (excluding KETRACO) with a contract sum of at least 20 million each for any single or a combination of the following policies (Medical/Group Life/GPA/WIBA/EL/Group Credit) within the last five years (i.e. 2014 to date). (20 marks).
- b) Provide cover enhancements/riders and value additions for all the policies being tendered for above the stated risk schedule etc. The highest number of value of enhancements attracts the full marks and vice versa. (20 marks)
- c) Provide sample of policy documents for the classes of insurance being tendered for herein showing cover details such as policy conditions, exclusions, warranties, limits, etc. (10 marks).
- d) Attach Two years audited accounts for the year 2016 & 2017. Unqualified audit opinion attracts full marks whereas qualified audit opinion attracts less marks. (10 marks).
- e) Had an annual premium turnover of Ksh.200 million and above per year in the last two financial years. (2016/2017) (10 marks).
- f) Provide Detailed CV's of five (5) top and technical staff who have Professional qualifications in Insurance (ACII/ COP /Diploma in Insurance/ CII/FCII etc.) and valid membership with professional Insurance body (Insurance Institute of Kenya or its equivalent). Attach evidence of

Professional certificates and valid/current membership to the relevant Insurance related professional body. (20 marks)

- g) Provided evidence of valid/current Certification for Quality Assurance by any relevant body e.g. ISO certification or its equivalent (5 marks)
- h) Insurance Broker has received a Professional service award within the last 5 years i.e. 2014 to date (5 marks)

Total Marks (Technical Proposal): 100 marks

3) The Company will apply the following criteria in the evaluation of the Financial submissions.

- Price competitiveness
 - Due completion of the following forms – Form of Tender, Price Schedule, Confidential Business Questionnaire and Underwriters Authorization Form in the manner specified in the standard forms of tender.
 - Submission and verification of all documents stated herein
 - The tender will not be automatically awarded to the lowest bidder, but the overall most responsively evaluated bidder.
- a) Tender Price as indicated in the form of tender
 - b) Attach original or copy of quotation from the recommended underwriter that is duly stamped and signed.
 - c) Satisfactorily complete all standard forms in the manner specified in the tender document i.e. Form of tender, Price schedule, Confidential Business Questionnaire and Underwriters authorization form.

4) The Company shall apply the following MANDATORY criteria in evaluating the PROPOSED/RECOMMENDED UNDERWRITERS.

- a) Must be registered with Insurance Regulatory Authority for the current year 2019 and a copy of the current license submitted as evidence.
- b) Must have annual gross premiums turnover of at least Ksh.2 Billion each in the last two years (2016 & 2017) with 50 % of this being from non- motor policies.
- c) Must have paid up capital of at least Kshs.300 million

- d) Must give current recommendation letters (dated Jan- March. 2019) from five (5) reputable clients (excluding KETRACO) with a contract sum of at least Ksh.20 million each per year for any single or a combination of the following polices - Medical/Group Life/GPA/WIBA/EL/Group Credit Insurance wherein they have provided Insurance Cover within the last five years (2014 to date).
- e) Must give current recommendation letters (on providers' letterheads dated Jan – March, 2019) from (ten) 10 reputable Medical service providers (hospitals/medical centers/Chemists etc.) spread all over the country confirming that they are contracted service providers.
- f) Must give evidence of payments (cheques or payment schedules / statements etc.) **made to these ten (10) service providers named in (e) above** for the past six months i.e. September 2018 – February 2019. This evidence must be stamped and certified by the service provider.
- g) Must give evidence of claim payments (cheques, RTGS transfers etc.) to five (5) clients worth at least Ksh.5 million each for any or a combination of the following policies – Group Life/ GPA/ WIBA PLUS /Employers Liability/ Group Credit in the last 5 years (2014 to date).
- h) Must submit a copy of the audited accounts for two previous years (2016/2017). Audit opinion must be unqualified.
- i) Must provide detailed company profile.
- j) Must submit detailed CV's of five (5) top and technical staff with evidence of professional qualifications in Insurance and valid/current membership to relevant Insurance professional body attached.
- k) Must submit copies of the following documents; PIN Certificate, Valid Tax Compliance Certificate, Certificate of Registration/Incorporation.
- l) Must be a member of the Association of Kenya Insurers (AKI) and provide current/valid certificate for 2019.
- m) Must have solvency margin of not less than 150% in 2017 and provide evidence.
- n) Provide evidence of the latest (2018) International or National Global Credit Rating (GCR) for Claims Paying Ability (CPA). The higher the rating, the better for the Underwriter.

- o) Valid certification by Quality Assurance body e.g. ISO certification and/or having a Professional service award within the last 5 years (i.e. 2014 to date) will be an added advantage to Underwriter – Provide evidence.

2.3.3 Tender Submission Checklist

A. Tender Submission Format - Technical Proposals

This order and arrangement shall be considered as the Tender Submission Format for Technical Proposals. Tenderers shall tick against each item indicating that they have provided it, noting that the listed items form the **Mandatory & Technical Requirements**.

No.	Item	Tick
1	Certificate of Registration /Incorporation with Registrar of companies	
2	Current , valid Certificate of Registration with Insurance Regulatory Authority for the year 2019.	
3	Current, valid Certificate of Registration with Association of Insurance Brokers of Kenya (AIBK) for the year 2019.	
4	PIN Certificate	
5	Valid tax compliance certificate	
6	Valid NSSF & NHIF Compliance Certificates	
7	Tender Security/ Bid bond of Ksh.200,000/- (two hundred thousand only) from a bank	
8	Detailed company profile showing company location, contacts, history, and Organizational structure	
9	Valid Professional Indemnity Insurance cover of Ksh.50 million	
10	Five current (5) reference letters (dated Jan to March , 2019) from clients with a contract sum of at least 20 million each year for Medical/ Group Life and Related polices being tendered for herein within the last five years.	
11	Cover enhancements/riders and value additions above the stated risk schedule	
12	Provide sample policy documents for classes being tendered for showing policy conditions, cover details, exclusions etc.	
13	Attach annual audited accounts for two years 2016/2017	
14	Annual premium turnover of at least 200 million per each per year in the last two financial years (2016 & 2017)	
15	Detailed CV' s of five (5) top and technical staff with Professional qualifications in Insurance (ACII/ COP /Diploma in Insurance/ CII etc.) and valid /current membership with professional Insurance body (Insurance Institute of Kenya or its equivalent).	
16	Valid Certification by Quality Assurance body e.g. ISO certification or its equivalent.	
17	Professional service award within the last 5 years i.e. 2014 to date	

B. Tender Submission Format – Financial Proposal

This order and arrangement shall be considered as the Tender Submission Format, Financial Proposal. Tenderers shall tick against each item indicating that they have provided it, noting that the listed items are **Mandatory Requirements as well**.

No.	Item	Tick Where Provided
1.	Tender Price as indicated on form of tender	
2	Original or copy of quotation from the recommended underwriter that is duly stamped and signed.	
3	Completion of all standard forms in the manner specified in the tender document i.e. Form of tender, Price schedule, Confidential Business Questionnaire and Underwriters authorization form.	

C. Underwriters' Requirements

The Insurance Broker must ensure that the proposed Underwriter also submits **the following Mandatory requirements in a separate envelop** either through the Broker or directly to KETRACO **on or before the closing of the tender**.

No.	Item	Tick
1	Must be registered with Insurance Regulatory Authority for the current year 2019 and a copy of the current license submitted as evidence.	
2	Must have annual gross premiums turnover in previous two years (2016 & 2017) of at least Ksh.2 Billion with 50 % of this being from non- motor policies.	
3	Must have paid up capital of at least Kshs.300 million	
4	Must give current recommendation letters (dated Jan-Feb.2019) from 5 reputable clients (excluding KETRACO) wherein they have provided Medical, Group Life and related policies being tendered for herein with a contract sum of at least Ksh.20 million each per year within the last five years (2014 to date).	
5	Must give current recommendation letters (on providers' letterheads dated Jan – March, 2019) from 10 reputable service providers (hospitals/medical centers etc.) spread all over the country confirming that they are contracted service providers.	
6	Must give evidence of payments (cheques or payment schedules / statements etc.) made to these 10 service providers named in (e) above for the past six months i.e. September, 2018 – February, 2019. This evidence must be stamped and certified by the service provider.	
7	Must give evidence of claim payments (cheques, RTGS transfers etc.) to five (5) clients worth at least Ksh.5 million each for any or a combination of the following policies – Group Life/ GPA/ WIBA PLUS /Employers Liability/ Group Credit in the last 5 years (2014 to date).	
8	Must submit a copy of the audited accounts for two previous years (2016/2017).	
9	Must provide detailed company profile.	
10	Must submit detailed CVs' of at least 5 (5) top and technical staff with evidence of professional qualifications and membership to professional bodies attached.	
11	Must submit copies of the following documents; PIN Certificate, Valid Tax Compliance Certificate, Certificate of Registration/Incorporation.	
12	Must be a member of the Association of Kenya Insurers (AKI) and provide current/valid certificate for 2019.	
13	Must have solvency margin of not less than 150% in 2015 and provide evidence.	
14	Provide evidence of the latest (2018) International or National Global Credit Rating (GCR) for Claims Paying Ability (CPA). The higher the rating, the better for the Underwriter.	
15	Certification by Quality Assurance body e.g. ISO certification and/or having a Professional service award within the last 5 years (i.e. 2012 to date) will be an added advantage to Underwriter	

2.3.4 Additional notes to tenderers.

- a) Valid Tax Compliance Certificate shall be one issued by the relevant tax authorities and valid for **at least up to the tender closing date**. All Tenderers must provide a valid Tax Compliance Certificate.
- b) Valid NSSF & NHIF Compliance Certificates must be issued by the relevant authorities and valid at least up to the tender closing date.
- c) A non-financial document (technical) or item includes one that does not contain or reveal the tender price of the services. **A Tenderer (Insurance Broker) shall not insert financial requirements/ documents or items in the Technical submission envelop.**
- d) A financial document or item includes one that contains all information on the tender price(s) of the services. **A Tenderer (Insurance Broker) shall not insert technical requirements/documents or items in the financial submission envelopes or packages.**
- e) **All the Underwriters’ documents shall be put in one separate envelop marked “Underwriters Requirements”, with the tender reference number and title** and submitted to the procurement entity directly or through the tendering Broker **on or before the tender closing date.**
- f) Choose only **one (1) underwriter** for all the policies being tendered for herein.

SECTION III - GENERAL CONDITIONS OF CONTRACT

Table of Clauses

	Page
3.1 Definitions.....	26
3.2 Application.....	26
3.3 Standards.....	26
3.4 Use of Contract Documents and Information.....	27
3.5 Patent Rights.....	27
3.6 Performance Security.....	27
3.7 Delivery of Services and Documents.....	28
3.8 Payment.....	28
3.9 Prices.....	28
3.10 Assignment.....	28
3.11 Termination for Default.....	28
3.12 Termination for Insolvency.....	29
3.13 Termination for Convenience.....	29
3.14 Resolution of Disputes.....	30
3.15 Governing Language.....	30
3.16 Applicable law.....	30
3.17 Force Majeure.....	30
3.18 Notices.....	30

SECTION III - GENERAL CONDITIONS OF CONTRACT

3.1. Definitions

3.1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
- (c) “The Services” means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
- (d) “The Procuring entity” means the organization procuring the services under this Contract
- (e) “The Contractor” means the organization or firm providing the services under this Contract.
- (f) “GCC” means the General Conditions of Contract contained in this section.
- (g) “SCC” means the Special Conditions of Contract
- (h) “Day” means calendar day

3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not superseded by provisions of other part of the contract

3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

3.4. Use of Contract Documents and Information

- 3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.
- 3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.
- 3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

3.5. Patent Rights

- 3.5.1 The Contractor shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

3.6 Performance Security – Not applicable to this tender

- 3.6.1 Within twenty-eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC
- 3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
- a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date

of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

3.7. Delivery of services and Documents

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

3.8. Payment

3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC

3.82. Payment shall be made within 30 days after the inception of Insurance Cover by the Procuring entity.

3.9. Prices

3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.

3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

3.9.3 Where contract price variation is allowed the variation shall not exceed 10% of the original contract price

3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

3.11. Termination for Default

3.11.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:

- (a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
- (b) If the Contractor fails to perform any other obligation(s) under the Contract
- (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract

3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered and the Contractor shall be liable to the Procuring entity for any excess costs for such similar services. However, the contractor shall continue performance of the contract to extent not terminated.

3.12. Termination for Insolvency

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13. Termination for Convenience

3.13.1 The Procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

3.14 Resolution of Disputes

- 3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract
- 3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.15. Governing Language

- 3.15.1. The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

3.16. Applicable Law

- 3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

3.17 Force Majeure

- 3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.18 Notices

- 3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.
- 3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

SECTION IV - SPECIAL CONDITIONS OF CONTRACT

Notes on Special Conditions of Contract

1. The clauses in this section are intended to assist the procuring entity in providing contract-specific information in relation to corresponding clauses in the General Conditions of Contract
2. The Provisions of Section IV complement the General Conditions of Contract included in Section III, specifying contractual requirements linked to the special circumstances of the procuring entity and the insurance cover required. In preparing Section IV, the following aspects should be taken into consideration.
 - (a) Information that complement provisions of Section III must be incorporated; and
 - (b) Amendments and/or supplements to provisions of Section III, as necessitated by the circumstances of the specific insurance cover required must also be incorporated.
3. Where there is a conflict between the provisions of the special conditions of contract and the provisions of the general conditions of contract, the provisions of the special conditions of contract shall prevail over the provisions of the general conditions of contract.
4. Any clause to be included in this section must be consistent with the applicable public procurement law and regulations.

4.1 Special Conditions of Contract

- a) The contract shall be for two years divided into two terms/cover periods:” 1st period will run for 12 months from **1st July, 2019 – 30th June, 2020 & second period for 12 twelve months from 1st July, 2020 – 30th June, 2021**
The premium to be put in the form of tender as the contract price is the full premium for the two periods i.e. **1st July, 2019 upto 30/06/2021.**
- b) Renewal for **2020-2021 period shall be subject to satisfactory performance** in 2019 – 2020 period.
- c) Choose **only one (1) underwriter** for the entire portfolio of policies being tendered for herein.
- d) Tenderers (Insurance Brokers) shall submit mandatory, technical, financial and Underwriters requirements for evaluation.

- e) Tenderers (Insurance Brokers) shall provide quotations for the first and second period of Cover in the manner provided in the price schedule as follows: **Term 1: 1st July, 2019 – 30th June, 2020**
Term 2: 1st July, 2020 – 30th June, 2021
- f) Tenderers (Insurance Brokers) shall obtain quotations from any Insurance Company that has met the “Underwriters Requirements” as provided for in Section C of the Evaluation Criteria but will propose **only one (1) Insurance company for ALL the policies** being tendered for herein.
- g) **Please note that all documents provided by the broker and recommended underwriter will be verified with the relevant authorities where necessary to establish authenticity. Issuing of fake documents will render the tender non-responsive.**

4.4 Special Conditions of Contract as relates to the General Conditions of Contract

Reference of general conditions of contract	Special condition of contract
3.6 Performance security	Not applicable
3.7 Delivery of Services	As per the schedule attached of requirements
3.8 Payment	Within 30 days after placement/commencement of insurance cover
3.9 Price adjustment	Terms and conditions of policy including rates at inception of cover shall prevail for contract period
3.16 Applicable law	Government of Kenya
3.18 Notices	Senior Manager, Supply Chain Kenya Electricity Transmission Co. Ltd, South C Off Red Cross Road, P.O. Box 34942, 00100 Nairobi

KENYA ELECTRICITY TRANSMISSION COMPANY LIMITED

SECTION V - SCHEDULE OF REQUIREMENTS FOR ALL POLICIES

Bidders shall be required to quote based on the Scope of cover and benefits below for the respective policies. Any Bidder who presents an offer that is **below** this criterion shall be declared non responsive and will not be evaluated in this category. Any other cover enhancements above what is given below and value additions will be an added advantage and will be evaluated accordingly.

A. MEDICAL INSURANCE RISK SCHEDULE 2019/2021 PERIOD

Medical Insurance is to cover general Medical Expenses resulting from sickness and or/ accidents.

Please note the Risk Specifications:

1. Quote **must** be based on Enhanced Benefits coverage.
2. Cover for pre-existing, congenital, chronic, HIV/AIDS & related conditions **must** be at least 50% of the inpatient limit for all categories except for Category F where full inpatient limit is required for chronic cases.
3. Cover **must** be credit based and the mode of identification be use of smart cards. Cost of smart cards to be included in premium quotations.
4. Bidder **must** provide relevant cover details (clauses, exclusions, policy conditions, consultation limits, bed rates. etc.)
5. Cover for road and air evacuation including life threatening conditions occurring to KETRACO staff will be required.
6. Confirmation from underwriters that they will facilitate medical treatment not locally available in Kenya on credit basis is required. If possible, specify the countries and medical health facilities to be used in such cases.
7. Schedule of Directors, members of staff and their dependents (where applicable) to be covered in the scheme is attached as APPENDIX X.

Medical Insurance Summary of Cover Benefits 2019-2021:

- **Population is as per attached schedule of Directors, Members of staff plus dependents as Appendix X.**
- **Benefits for Directors is for Member only (M) while for all other categories is for member plus dependents (M+F).**

Category	Directors	Top Management	Middle Management	Officers	Contract
Cover: M: (Member only) M+F: (Member plus family)	M	M+ F	M+F	M+F	M+F
OUTPATIENT BENEFITS & SUB LIMTS WITHIN O/P					
Overall Out - Patient Limit	100,000	300,000	200,000	150,000	85,000
Optical within OP	50,000	50,000	50,000	50,000	50,000
Dental within OP	50,000	50,000	50,000	50,000	50,000
Annual Health Check up	20,000	20,000	20,000	20,000	20,000
KEPI & Baby Friendly vaccines	N/A	20,000	20,000	20000	20000
INPATIENT BENEFITS & SUB LIMITS WITHIN I/P					
Overall Inpatient Limit	2,000,000	4,000,000	2,000,000	1,500,000	1,000,000
Treatment for pre-existing, chronic, HIV/Aids & related conditions	1,000,000	2,000,000	1,000,000	750,000	500,000/-
Treatment for Congenital & premature conditions	300,000	300,000	300,000	300,000	300,000
Inpatient ophthalmology	100,000	100,000	100,000	100,000	100,000
Inpatient dental	100,000	100,000	100,000	100,000	100,000
Cataract operation	75,000	75,000	75,000	75,000	75,000
Maternity	N/A	200,000	200,000	200,000	200,000
First CS Section and/or Emergency CS	N/A	250,000	250,000	250,000	250,000
Circumcision for boys (13 years & below)	N/A	20,000	20,000	20,000	20,000
Psychiatry conditions	250,000	250,000	250,000	250,000	250,000
Funeral Cash per family (including dependents)	100,000	100,000	100,000	100,000	100,000

SCHEDULE OF DIRECTORS, STAFF MEMBERS & DEPENDENTS ATTACHED AS APPENDIX X.

B: GROUP LIFE RISK SCHEDULE

1	Scope of Cover	
	Group Life cover is to provide compensation to employees and/or their dependents in the event of death while employee in service from whatever cause and /or accidental injury or occupational illness. Coverage to be worldwide on a 24-hour basis. Cover Benefits to include critical illness and last expense riders.	
2	Summary of Benefits	
	Description	Limits
	Death	4 years' gross salary
	Last expense	100,000/-
	Critical illness	30% of death cover subject to max. of Ksh.5 million
	Free Cover limit	Ksh.30 million
	Population – Employees	526
	Annual Gross Salary	Ksh. 998,800,598.00

APPENDIX Y – SCHEDULE OF ALL STAFF INSURED UNDER GROUP LIFE INSURANCE.

C: GROUP PERSONAL ACCIDENT FOR DIRECTORS

1	Scope of cover	
	Provide compensation for death or disablement resulting from accidental bodily injury sustained by KETRACO'S six (6) non-executive Board members and alternates. Coverage to be worldwide on a 24-hour basis.	
2	Summary of Benefits	
	Description	Limits
	Death	Ksh.2 million
	Permanent total disability	Ksh.2 million
	Medical	Ksh. 2 million

D: WIBA PLUS FOR STAFF MEMBERS

1	Scope of cover	
	Provide compensation for death, disablement or injury resulting from accidental bodily injury sustained by staff members whether they occur when one is on official duty or not. The policy also covers illnesses contracted out of one's employment. Cover be worldwide for 24 hours. No policy excess applicable except for occupational related injuries where excess is Ksh.5,000/-	
2	Summary of Benefits	
	Description	Limits
	Death	8 years gross salary
	Permanent total disability	8 years gross salary
	Total Temporary Disability	Monthly salary max. 104 weeks
	Medical Expenses	Ksh. 500,000/-
	Last Expenses	Ksh.100,000/-
	Population	526
	Estimated Annual Earnings	Ksh.998,800,598.00

E: EMPLOYERS LIABILITY RISK SCHEDULE

1	Scope of cover	
	Indemnity against KETRACO's legal liabilities to employees arising from death or bodily injury and or illness arising out of and in the course of employment by the insured in business and directly related to negligence or breach of common law or statutory duty by the employer during this period. Policy is subject to annual declaration of earnings and premium adjustment.	
2	Summary of Benefits	
	Description	Limits
	Option A Only.	
	Estimated Annual Earnings	Ksh. 998,800,598.00
	Population-All employees of the insured	526
	Any one person	10 million
	Any one event	25 million
	Any one year	50 million

F: GROUP CREDITOR (CAR LOANS PROTECTION) ASSURANCE

1	Scope of cover	
	Provides cover on car loan balances for staff who have Company guaranteed car loans in the event of death while in service	
2	Summary of Benefits	
	Description	Limits
	Number of staff with loans	38
	Outstanding car loan balances	Ksh. 50,682,692.00
	Free cover limit	Ksh.5 million
	Automatic additions/ deletions	90 days
	Errors and omissions clause to be incorporated	

APPENDIX Z – SCHEDULE OF STAFF WITH CAR LOANS

SECTION VI - STANDARD FORMS

Notes on the standard Forms

- 1. Form of Tender -** The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
- 2. Price Schedule Form:-** The price schedule form must similarly be completed and submitted with the tender.
- 3. Confidential Business Questionnaire Form: -** This form must be completed by the tenderer and submitted with the tender documents.
- 4. Underwriters Authorization Form: –** The form must be completed by the Underwriter on their own letterhead and submitted by the bidder with the tender documents. It must also be duly signed and stamped by the duly authorized representative of the underwriter.
- 5. Contract Form: -** The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.

FORM OF TENDER

To: Name and address of procuring entity

Date _____

Tender No.

Tender Name

Gentlemen and/or Ladies: -

1. Having examined the Tender documents including Addenda No. (Insert numbers) the receipt of which is hereby duly acknowledged, we the undersigned, offer to provide Medical, Group Life and related Policies Insurance Services under this tender in conformity with the said Tender document for the sum _____ of

.....[Total Tender amount in words and figures]

or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.

3. We agree to abide by this Tender for a period of[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this _____ day of _____ 2019

[Signature]

[In the capacity of]

Duly authorized to sign tender for and on behalf of _____

PRICE SCHEDULE FORM

KENYA ELECTRICITY TRANSMISSION CO. LTD. 2019/2020

PRICE SCHEDULE FOR THE TWO PERIODS OF 24 MONTHS 01/07/ 2019-30/06/2021

Name of Tenderer _____ Tender Number _____

No	CLASS OF INSURANCE	RATE	NETT PREMIUM (KSHS)	LEVIES (KSH)	GROSS PREMIUM (KSH) – FIRST PERIOD – 01/07/19-30/06/20	GROSS PREMIUM - SECOND PERIOD 1/7/20-30/06/21	TOTAL PREMIUM FOR TWO PERIODS 2019-2021	UNDERWRITER
1	MEDICAL INSURANCE							
2	GROUP LIFE INSURANCE							
3	GROUP PERSONAL ACCIDENT - DIRECTORS							
4	WIBA PLUS - STAFF							
5	EMPLOYERS LIABILITY - OPTION A							
6	GROUP CREDITORS (CAR LOAN) ASSURANCE							
	GRAND TOTALS							

NB:

- The premium to be put in the form of tender as the contract price is the full premium for the two periods **01/07/2019 up to 30/06/2021.**
- Choose only **one (1) underwriter** for all the policies outlined above. Failure to comply will render the tender non responsive.

CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particular indicated in Part 1 and either Part 2(a), 2(b), or 2(c) Which ever applies to your type of business

You are advised that it is a serious offence to give false information on this Form.
Part 1 : General:

Business Name
Location of business premises
Plot No. Street/Road
Postal Address Tel. No.Fax
Email
Nature of business
Registration Certificate No.
(Attach copy of registration certificate/certificate of incorporation)

Maximum value of business which you can handle at any one time Kshs.
Name of your bankers Branch

Part 2(a) – Sole Proprietor:

Your name in full Age
Nationality Country of origin
Citizenship details.....

Party 2(b) – Partnership

Give details of partners as follows

	Name	Nationality	Citizenship Details	Shares
1.
2.
3.
4.
5.

Part 2(c) – Registered Company:

Private or public
State the nominal and issued capital of the company –
Nominal Kshs..
Issued Kshs.....

Give details of all directors as follows:

Name	Nationality	Citizenship Details	Shares
1.
2.
3.
4.
5.

(Attach proof of citizenship i.e. ID or Passport for section 2a/b/c)

Date..... Signature of Tenderer

If a citizen, indicate under “Citizenship Details” whether by Birth, Naturalization or Registration

Underwriters Authorization Form
(To be completed on letter head of Underwriter)

To: _____ Date _____
[Name and address of procuring entity]

Whereas *[Name of Underwriter]*) who are established and reputable underwriters of

(Insurance Services quoted for) having offices at *[Location and address of Underwriters offices]* do hereby authorize *[Name and address of Bidder – Broker]* to submit a tender and successfully negotiate and sign the contract with you against Tender for Insurance services provided by us.

We hereby extend our full guarantee and warranty as per the General Conditions of Contract for the Insurance policy (ies) offered for supply by the above firm against this Invitation for Tenders.

Yours faithfully,

[Authorized Signatories and official stamp of the Underwriter]

CONTRACT FORM

THIS AGREEMENT made the _____ day of _____ 20 _____ between Kenya Electricity Transmission Co. Ltd. Of Kenya (hereinafter called “KETRACO) of the one part and _____ [name of tenderer] of _____ [city and country of tenderer] (hereinafter called “the tenderer”) of the other part:

WHEREAS KETRACO Ltd. invited tenders for General Insurance cover and has accepted a tender by the tenderer for the supply of the services in the sum of [contract price in words in figures] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSTH AS FOLLOWS: -

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
 - (a) The Tender Form and the Price Schedule submitted by the tenderer;
 - (b) The Schedule of Requirements
 - (c) The details of cover
 - (d) The General Conditions of Contract
 - (e) The Special Conditions of Contract; and
 - (f) The KECTRACO Company Limited’s Notification of Award
3. In consideration of the payments to be made by KETRACO to the tenderer as hereinafter mentioned, the tenderer hereby covenants with KETRACO provide the General Insurance Cover and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. KETRACO hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Signed, sealed, delivered by _____ the _____ (for KETRACO)

Signed, sealed, delivered by _____ the _____ (for the tenderer) in the presence of _____

LETTER OF NOTIFICATION OF AWARD

Address of KETRACO

To: _____

RE: Tender No. _____

Tender Name _____

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

1. Please acknowledge receipt of this letter of notification signifying your acceptance.
2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS)

SIGNED FOR ACCOUNTING OFFICER

FORM RB 1

REPUBLIC OF KENYA

PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO..... OF.....20.....

BETWEEN

..... APPLICANT

AND

.....RESPONDENT

(KETRACO)

Request for review of the decision of the..... (Name of the Procuring Entity) ofdated the...day of20.....in the matter of Tender No.....of20...

REQUEST FOR REVIEW

I/We....., the above named Applicant(s), of address: Physical address..... Fax No.....Tel. No.....Email, hereby request the Public Procurement Administrative Review Board to review the whole/part of the above mentioned decision on the following grounds, namely: -

1.....

2..... etc.

By this memorandum, the Applicant requests the Board for an order/orders that: -

1.

2. etc

SIGNED (Applicant)

Dated on..... day of/...20...

FOR OFFICIAL USE ONLY

Lodged with the Secretary Public Procurement Administrative Review Board on day of20.....

SIGNED

Board Secretary

THE END.